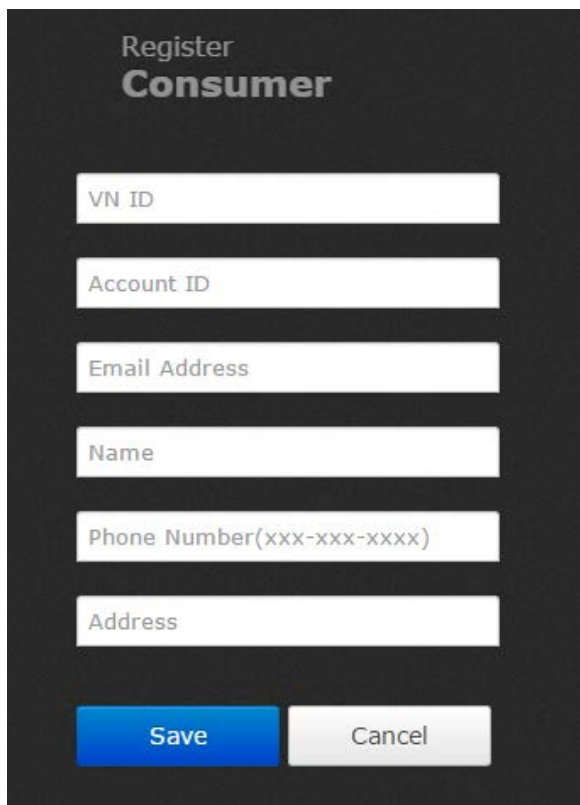




Hurst Creek MUD uses AMR (Automatic Meter Read) meters which allows each customer to monitor their own water usage. This secure cloud-based system can be accessed using an internet browser or you can download their smart Mobile App for Android or iPhone.

To set up your water meter account please go to www.waterscope.us using your internet browser. You will see the WaterScope sign-in page; click on “Register.”

Once you click the register button you will see the setup screen.

A registration form titled "Register Consumer" with a dark background. It contains six white input fields stacked vertically: "VN ID", "Account ID", "Email Address", "Name", "Phone Number(xxx-xxx-xxxx)", and "Address". At the bottom are two buttons: a blue "Save" button and a grey "Cancel" button.

Register
Consumer

VN ID

Account ID

Email Address

Name

Phone Number(xxx-xxx-xxxx)

Address

Save Cancel

You will need your VN ID (this is a 7 digit number labeled Meter Number on your bill), Account ID (this is 11 digit hyphenated number labeled Account Number on your bill), Email Address (a valid email address is required so that a temporary password may be sent to you), Phone Number, and Address (this is the service street address only i.e. 99 Club Estates Pkwy).

Your account and meter number can be found on your bill. **IMPORTANT NOTE:** Your account number will have hyphens in it like 01-2345678-00. When entering your account number into the form **DO NOT** use the hyphens. For example the number listed above should be entered as 01234567800.

After you have filled out the form press the “Save” button. Once your account has been verified a temporary password will be sent to the email address you provided.

We encourage each water customer to register and log into their account. There are many tools for monitoring your water usage, including leak detection and automatic notifications. Once you have registered, you will also be able to download WaterScope’s smart phone app for mobile access.

If you have any questions regarding the registration process please call our office at 512-261-6281.